

Information for Family Members*

On November 26, CAMH is delighted to welcome patients, families and our community to the new **McCain Complex Care & Recovery Building** and **Crisis & Critical Care Building**. This is the third phase of CAMH's historic redevelopment.



The McCain Complex Care & Recovery Building at 1025 Queen Street West

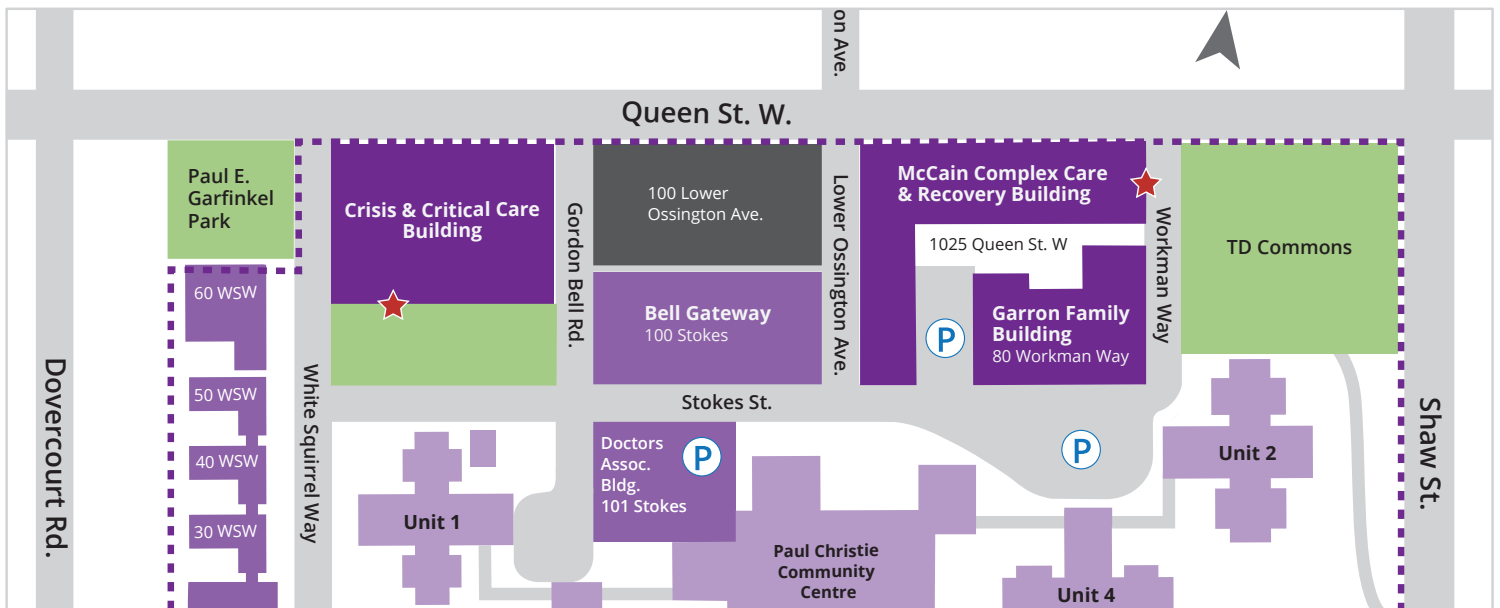
This new signature building will house a number of facilities for both in- and outpatient services, including 110 beds for inpatients.

Here you'll find the **Temerty Centre for Therapeutic Brain Intervention**; the **Tour de Bleu Therapeutic Neighbourhood** supporting skills development and other programming to enhance recovery; and the **Library** and **RBC Patient & Family Learning Space**, which includes the **Family Resource Centre**.

Crisis & Critical Care Building at 1051 Queen Street West

The new Crisis & Critical Care Building will house a number of programs and relocate all emergency and inpatient services currently located at CAMH's College Street site to the main site, making integrated care that much easier.

Here you'll find the **Gerald Sheff & Shanitha Kachan Emergency Department**; the **Bridging Clinic**; the **Psychosis Coordinated Care Service** (former Partial Hospital Program); inpatient complex mental illness units, all with views of **therapeutic green space**, and, the **Transitional Age Youth Day Program**.



*Family member at CAMH is anyone defined by the patient as an important support person.

Why is CAMH moving?

We have been preparing for more than a year to formally open our new spaces that will transform mental health care. This is a bold vision to build respectful and dignified spaces that promote healing and recovery, provide the best in crisis and complex care and integrate CAMH with the West Queen West community.

What is happening to my family member's belongings?

Patients can bring their belongings to their new location. A staff member will provide them with moving materials and be available to help them pack. We are encouraging patients to prioritize items they would like to keep and consider sending other items home with family. Items that the patient identifies as no longer needed can be recycled or thrown out. Once items are prepared for moving, movers will carefully take their belongings to the new location.

How will I know where to find my family member once they have moved?

Staff will contact you before the move to share the details of your family member's new location and information on when you can visit.

How is CAMH keeping everyone safe during the move with COVID-19?

Patient and staff safety is CAMH's top priority, and we recognize that moving into the new buildings during a pandemic adds additional challenges. We are following all infection prevention and control protocols during the move, including daily screening of those entering CAMH, use of personal protective equipment, hand hygiene, and limits on gatherings.

Moving is a big change. How is CAMH supporting my family member through this?

Change and moving to a new space can be both stressful and exciting! As part of CAMH's commitment to patient- and family-centred care, we are sharing information about the move with patients, encouraging them to ask questions, and providing ongoing support for your family member's successful move.

www.camh.ca/move

For questions, please call the **Family Resource Centre 416 535-8501 ext. 33202** or email familyengagement@camh.ca